Pioneer Service Guarantee

"You guys have been so helpful with both equipment orders. Having to order (and spend a lot of money on) equipment we don't know much about is a little stressful, but placing orders with you guys has been so easy. Pioneer has been great through this whole process so I'm excited to know that there is a company out there I will be comfortable working with in the future! "

Gussie Branch- UAB School of Optometry Alum

"I was selected by my school to help communication and coordination between the school and Pioneer. They were extremely professional, honest, and willing to keep our minds at ease about all the tough questions/issues.

Not only did Pioneer provide myself, and the students in their entirety, with the best service (warranties/follow-ups, etc) I have ever received, but they did it with a genuine smile. They have certainly earned customers for life from just about anyone they encounter. I look forward to working with them throughout my career, and running into them as often as possible!"

Brittany Kay- IAUPR School of Optometry Alum

"I have gone through ups and downs working with all kinds of salespeople and I have to just say that working with Pioneer has been a great experience. Working with Pioneer feels like working with family. Everyone is down to earth & hardworking. But moreover, Pioneer is extremely knowledgeable and incredibly successful in their field! I am definitely inspired by Pioneer's approach and how you work with the schools!"

Rachel Kaneta- UC Berkeley School of Optometry Alum

One in every eight women will be diagnosed with breast cancer by the time they reach eighty-five. This figure not only impacts the lives of all women today, but their loved ones as well.

Together with Our Partners in Optometry, Pioneer to date has donated over $147,000 to the American Cancer Society's Making Strides in Breast Cancer

- In the unlikely event that anything goes wrong with your equipment. Pioneer will implement all manufacturers stated warrantees, including repairing or replacing the item at no cost to you.
- Pioneer will provide on-campus Service Days, and Prepaid Shipping Labels free of charge.
- We also extend our Service Guarantee to students on Rotation or any student that pursues a Residency.
- All Equipment warranties apply exclusively to the original purchaser and are not transferable.
- Your satisfaction is important to us. Your purchase is covered by our Pioneer's 30 Day Return Policy on all non-personalized items.

**Restock fees may apply*